

Spam - Electronic junk mail

A global issue

- Are you inundated every day with unwanted emails?
- Finding it difficult to recognise 'real' emails amongst all of the junk mail?
- Do you receive 'delivery failure notifications' for emails you haven't sent?



Time-consuming



The term 'spam' generally refers to electronic junk mail, or unsolicited email. Not only annoying and time-consuming, spam also consumes network bandwidth.

Just as it is impossible to prevent junk mail from arriving on your door-step, little can be done to prevent spam from being sent to your email address.

Filtering

However, several methods can be used to limit the amount of junk mail received.

Mail can be 'filtered' before it arrives on your company's servers, before it arrives in your employees inboxes and before it is viewed on an individual's computer.



You yourself could also unwittingly be sending junk email. If your computer has been infected with a type of malicious software known as a 'Trojan', your computers, network resources and Internet bandwidth can be used by professional 'spammers' to relay tens of thousands of messages from your IP address.

This type of software can be removed from your computers and your system immunised to inhibit such software in the future.

Industry opinion

SoftScan announced that nearly 90% of emails scanned during July were spam. Although it acknowledges that the percentage increase last month is due to less legitimate email as users are on holiday, rather than more spam, SoftScan points out that for those users without spam protection it isn't just their laundry that needs cleaning when they return, but their inbox too...

The highest percentage of spam stopped in July was 95.95% on Saturday 15th, but SoftScan say that generally spam levels have reach a plateau at around the 85% mark. This level has now been steady for the last eighteen months, only rising during traditional holiday periods when there is less business email.

Flexsys Company Profile

Flexsys (UK) Ltd has been providing professional, cost-effective computer and network support to companies of all sizes since 1991.

Flexsys (UK) Ltd is the largest in the Flexsys Group of companies, whose presence in France, Germany, USA and the United Kingdom has helped us add multi-national corporations to our ever expanding list of satisfied customers.



No company is too big or too small to benefit from our services, whether we are helping small companies grow bigger or big companies stay ahead of the competition, our dedication to Customer Service means that our customers remain our customers; our largest client has been a client for 11 years and we have served one of our smaller clients for over 6 years.

Whatever your computer related needs, Flexsys has it covered:

- Computer & Network Support
- IT Security
- Business Continuity/Disaster Recovery
- Application Development & Customised Software
- Data Protection & Replication
- IT Consultancy Services
- Internet Access Hotspots
- CRM Solutions

"I consider Flexsys to be very professional in their business approach. They are customer focused and respond quickly and efficiently to resolve problems. An excellent service all round."

Bolton Business Incubation Centre

"Having access to qualified IT professionals is a luxury we didn't think we could afford. The Flexsys service allows us to tap into resources as and when required."

Wilds Chartered Accountants



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